



Strategic Plan 2025 – *Imagine Miami Lakes* 2025 Review and Information Session April 22nd, 2019

Agenda

Strategic Planning ("STRAP"): What is it?

Strategic Planning - Process & Deployment

Accessing the STRAP:

- Web-Portal and Full Written Report PDF *Appendix A*
- Submitting Questions/Inquiries Directly from Portal

Projects Breakdown & Overall Status

Highlighted Projects - Overview by Project Managers – *Appendix B*

Questions?

Meeting Adjourn



What is it?

What is Strategic Planning?

Organizational management activity that is used to:

- ✓ <u>Set priorities</u>
- ✓ Focus energy and resources
- ✓ Ensure that employees and other stakeholders are <u>working toward common goals</u>
- ✓ <u>Establish agreement</u> around intended outcomes/results
- ✓ <u>Adjust the organization's direction in response to a changing environment</u>

What is a Strategic Plan?

Document used to communicate with the organization:

- ✓ Organization goals
- ✓ Actions needed to achieve those goals and all of the other critical elements developed during the planning exercise

Strategic Planning - Process

The Plan development began in 2014 and included:

Assistance by a Professional Facilitator

Community workshops in 2014

Council retreats (2013-2015)

Inputs from resident and business (surveys)

Generated over 300 ideas and distilled them down to:

Vision, Mission and Guiding Principles

(6) strategic priorities areas

(37) Objectives

Adopted by Resolution November, 2015



Vision and Mission

Vision

Miami Lakes is widely recognized as a welcoming community with extraordinary beauty where state of the art planning concepts create vibrant hubs that are safe and friendly to all ages and mobility options which inspire the Town to continue...

"Growing Beautifully"

Mission

We want Miami Lakes to be the model of a friendly, open, innovative, effective and efficient government for its residents and businesses.

Guiding Principles

1. Public safety is the primary role of this government.

2. All decision will be driven towards enhancing the quality of life for our residents and enhancing the customer experience while ensuring safety and fairness.

3. We will be open and transparent, and solicit as much input as possible from our stakeholders.

4. Communicate, communicate and when in doubt, communicate again.

5. Recognize that our employees are our greatest assets and we will invest in our employees.

6. Pursue innovation and maximize the use of existing machinery, equipment, and technology to enhance services at lowest possible cost.

7. Do not provide services being offered by the private sector and aim at recovering close to 100% of cost for all optional services, except for current program already provided.

8. Pursue energy efficiency and self-sufficiency.

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9. Evaluate capital projects for financing versus "pay as you go" on a case by case basis.

10. Always assess new functional responsibilities and determine whether the service can be best provided by the private sector. Private sector cost must not exceed in-house cost by more than 20%

11. Recreational programs should be aimed at "all ages".

12. Maintain open communications and good working relations with all other levels of government and neighboring municipalities. Pursue cooperation and working agreement whenever possible.

13. Maintain our capital assets in good condition prior to building new ones.

14. Each idea should be about the future. Every single idea should make Miami Lakes a better place to live and work - not just for us here today, but for future generations.

Strategic Planning - Deployment

FY2016:

Built out the plan +150 projects/initiatives

FY2017 / FY2018

Standardized Nomenclature/Naming Convention

Assigned Owners (PMs)

Developed Full Written Report (Appendix A)

FY2019

Released Imagine Miami Lakes 2025 Web-Portal

✓+2,800 views!

Added Direct Citizen Feedback/Inquiry Feature

✓ Rated 8.5 (1-low / 10-high): Usefulness of features and information provided

✓ Three (3) most valuable features:

- **Centralized** location 1.
- 2. Explore (interactive maps)
- 3. What's going on around an area of interest

Added 14th Guiding Principle: "Each idea should be about the future....future generations"









Waiting for www.youtube.com...





Gesri A Story Map



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Submit questions or inquiries about our Strategic Plan "Imagine Miami Lakes 2025!" The assigned project manager will respond to you promptly.

Thanks for reaching out to the beautiful Town of Miami Lakes.

* Required

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	Name (leave blank if anonymity is preferred) First and last name Your answer
	Email * Your answer
	Phone number (to request a call back) Your answer
Auto Fill!	Project you are inquiring about (1.1.1) Develop Safe Routes to Schools (1.28 miles) Along Miami Lakeway East from NW 67 Av to NW 64th Avenue
	Post your question or comment * Your answer







STRAP Breakdown & Overall Status



Estimated Total Cost up to Date: \$54,500,000 [\$54,340M Capital Improvement Construction Projects C.I.P + \$160k non-C.I.P = \$54,500M Total]







Highlighted Projects – Overview

<u>Refer to:</u>

- Appendix B
- ImagineMiamiLakes2025.com











